

The Connecticut General Statutes do not establish required staffing levels for victim services advocates (VSAs). VSAs are assigned based on several factors, including case volume and layout of the court (e.g., some GA and JD courts are in the same building while others have different locations in the municipality or region).

VSAs are assigned to the adult courts, juvenile matters, the Board of Pardons and Paroles (BOPP), and Central Office for operation of the statewide Helpline and other state-level tasks such as work on post-conviction cases.

The number of cases handled by VSA are not tracked, although OVS is pursuing an electronic case management system to enter, manage, and analyze such data. Currently, OVS collects statistics including the number of victims served and the types of services delivered. Statistics are captured in Figure 1, which contains preliminary data, and Figure 2.

Figure 1 Number of assigned victim services advocates and preliminary data regarding victims served per court or other location, FY 2024-25

Court or Other Location	Assigned Victim Services Advocates (VSAs) ¹	Victim Served FY 2024-25 ²		
		New	Ongoing	Total
Criminal				
Cases including criminal matters, civil protection orders, sentence modifications, and appellate cases				
Ansonia-Milford JD, GA Derby, and GA Milford	2	410	1,191	1,601
Bridgeport JD and GA Bridgeport	4	867	1,438	2,305
Danbury JD and GA 3 Danbury	1	252	384	636
Hartford JD, GA Manchester, and GA Hartford	5	929	1,954	2,883
Middlesex JD and GA Middletown	1	206	342	548
New Britain JD and GA New Britain	1	535	960	1,495
New Haven JD, GA Meriden, and GA New Haven	5	1,117	3,624	4,741
New London JD, GA New London, and GA Norwich	4	695	2,419	3,114
Stamford	1	78	513	591

¹ Staffing at the end of FY 2024-25.

² For statistical purposes, a victim receiving first-time services in the fiscal year is recorded as "New." The same victim receiving additional services in the same fiscal year is recorded as "Ongoing."

Court or Other Location	Assigned Victim Services Advocates (VSAs) ¹	Victim Served FY 2024-25 ²		
		New	Ongoing	Total
JD and GA Stamford				
Tolland JD and GA Rockville	1	259	786	1,045
Torrington JD and GA Torrington	2	511	1,321	1,832
Waterbury JD and GA Waterbury	3	728	2,542	3,270
Windham JD and GA Danielson	2	368	911	1,279
Subtotal	32	6,955	18,385	25,340
Juvenile Matters				
Hartford		221	80	301
Middletown	1	7	12	19
Rockville		0	0	0
New Britain		93	49	142
New Haven		83	15	98
Waterbury	1	118	73	191
Torrington		8	3	11
Bridgeport	Assistance provided	0	0	0
Waterford	on the Helpline	0	0	0
Willimantic		0	0	0
Subtotal	2	530	232	762
Board of Pardons and Paroles				
Board of Pardons and Paroles	3	2,107	7,994	10,101
Helpline				
Helpline	2	4,775		4,775
Total	39³	14,367	26,611	40,978

³ Not counted are four Victim Services Supervisors and a Program Manager.

Figure 2 Distribution of VSA services to victims in GA Courts (N=83,509), FY 2024-25

